



Dear Mr. Snyder

On behalf of OSHA's Kansas City Area Office, I would like to take this opportunity to thank you for your voluntary participation in the recently completed OSHA Workshops for both the Spray-on Bedliner Industry and the Automotive Body Shop Industry. Your participation in all six of these workshops was instrumental in making them highly successful!

The curriculum you developed for both of these Workshops was very effective at teaching both employers and employees in these industries about the numerous hazards and the countless control methods that could be employed to remove employees from exposure to these hazards.

The training PowerPoint presentations that you then developed for these training Workshops were exemplary. Your training materials covered each hazard and associated abatement methods in great detail. The incorporation of mixed media within the presentation was extremely effective at holding the audience's attention.

Finally I would like to commend you for the presentation skills that you demonstrated during the actual Workshops. The level of professionalism demonstrated during your lectures was compelling and caused both management representatives and employees to become fully engaged in the educational experience due to the demonstrated credibility of your knowledge of the subject materials. Your inclusion of humor was also instrumental in providing life to what otherwise may have been some dry subject material and thereby keeping attendees engaged. Again, your use of anecdotal experiences to illustrate both the hazards and their control methods went a long way to establish credibility and hold the audience's attention.

The Kansas City Area Office, and me personally, would like to continue to work with you on future projects such as these. You are truly a safety professional and a champion for improvement of safety and health of American working men and women.

With the Greatest Respect and Appreciation,

Mark Banden  
Compliance Assistance Specialist  
OSHA, Kansas City Area Office